

Price, Terms & Conditions

Agera Energy's Pure Wind RECs are certified by Green-e Energy, which requires companies to provide their customers with this notice of Price, Terms and Conditions of service. From the time you receive this, you have three business days to change your mind about purchasing Pure Wind RECs from Agera Energy. You may cancel your contract to purchase Pure Wind RECs by calling Agera Energy's customer service number below. For more information about Green-e Energy, write Green-e Energy at 1012 Tourney Ave., 2nd Floor, San Francisco, CA 94129, log on to www.green-e.org/rec.

Agera Energy's Pure Wind product is Green-e Energy certified, and meets the environmental and consumer-protection standards set forth by the nonprofit Center for Resource Solutions. Learn more at www.green-e.org/rec.

Who should I contact for more information?

You can contact Agera Energy Monday through Friday, 8:00 am - 6:00 pm EST by calling 844.692.4372. Our email address is customercare@ageraenergy.com or you can visit www.ageraenergy.com. Our mailing address is 555 Pleasantville Rd. S-107, Briarcliff Manor, NY 10510.

What source will be used in my certified product?

100% Wind - Sourced Nationally

(<http://www.ageraenergy.com/your-home/renewable-energy-certificates-home/> or

<http://www.ageraenergy.com/your-business/renewable-energy-certificates-business/>)

How will I be billed?

Consolidated billing option (if available): You will receive a single monthly bill from your local utility that includes charges for both electricity supplied by Agera Energy and the Pure Wind RECs.

Dual Billing option (if available): You will receive a bill from Agera for your electricity supply and you Pure Wind RECs. Your utility will continue to bill you for your energy delivery separately.

What is the cost of the RECs I will be purchasing?

For 50% RECs, your Pure Wind RECs price \$0.0023 per kWh.

For 100% RECs, your Pure Wind RECs price \$0.0025 per kWh.

The electricity supply price of your plan will be in addition to the price listed above. You must also pay federal, state, and local taxes if applicable. Price does not include PA Gross Receipt Tax (GRT) or NJ Sales Use Tax (SUT).

What is the Pure Wind contract term?

There is no term for Pure Wind; you can cancel Pure Wind at any time. For customers who also purchase electric supply from Agera Energy, there may be a fee associated with early termination of the electric supply contract. Please refer to your Agera Energy Terms and Conditions.

If I want to terminate Pure Wind, what is the early termination fee?

You can cancel Pure Wind at any time. Customers who purchase electricity supply from Agera Energy, there may be a fee associated with early termination of the electric supply contract. Please refer to your Agera Energy Terms and Conditions.

What other fees might I be charged?

If applicable, late fees for past due balances, as determined by your local utility for consolidated billing option or by Agera for dual billing.



Agera Energy's Pure Wind product is a Renewable Energy Certificate (REC) product and does not contain electricity, which may be billed separately or by a separate company. A REC represents the environmental benefits of 1 megawatt hour (MWh) of renewable energy that can be paired with electricity. For more information, see www.green-e.org/rec.